



SUMMER 2021

# LONG HAUL NETWORK

**ROUTES**

- London Heathrow
- London Gatwick
- London Heathrow and London Gatwick



**CANADA**  
 Montréal - 5x weekly  
 Toronto - 14x weekly  
 Vancouver - 7x weekly

**USA**  
 Atlanta - 7x weekly  
 Austin - 7x weekly  
 Baltimore - 5x weekly  
 Boston - 21x weekly  
 Chicago - 14x weekly  
 Dallas - 7x weekly  
 Denver - 7x weekly  
 Houston - 12x weekly  
 Las Vegas - LHR 7x weekly/LGW 3x weekly  
 Los Angeles - 14x weekly  
 Miami - 14x weekly  
 Nashville - 5x weekly  
 New Orleans - 3x weekly  
 New York (JFK) - 42x weekly  
 Newark - 14x weekly  
 Orlando - 7x weekly  
 Philadelphia - 7x weekly  
 Phoenix - 7x weekly  
 San Diego - 7x weekly  
 San Francisco - 5x weekly  
 San Jose - 12x weekly  
 Seattle - 14x weekly  
 Tampa - 5x weekly  
 Washington - 14x weekly

**SOUTH AMERICA**  
 Buenos Aires - 7x weekly (via Sao Paulo)  
 Rio de Janeiro - 3x weekly  
 Sao Paulo - 7x weekly  
 Santiago - 3x weekly

**CARIBBEAN AND MEXICO**  
 Antigua - 6x weekly  
 Bermuda - 5x weekly  
 Barbados - 7x weekly  
 Cancun - 7x weekly  
 Cayman Islands - 4x weekly (via Nassau)  
 Grenada - 6x weekly (via St Lucia)  
 Kingston - 3x weekly  
 Mexico City - 7x weekly  
 Nassau - 4x weekly  
 Providenciales - 5x weekly (via Antigua)  
 Punta Cana - 3x weekly  
 St Kitts - 5x weekly (via Antigua)  
 St Lucia - 6x weekly  
 Tabago - 5x weekly (via Antigua)  
 Trinidad - 6x weekly (via St Lucia)

**AFRICA**  
 Accra - 7x weekly  
 Abuja - 7x weekly  
 Cape Town - 7x weekly  
 Johannesburg - 14x weekly  
 Lagos - 7x weekly  
 Mauritius - 3x weekly  
 Nairobi - 7x weekly

**MIDDLE EAST**  
 Bahrain - 7x weekly  
 Doha - 7x weekly  
 Dubai - 14x weekly  
 Kuwait - 7x weekly  
 Riyadh - 7x weekly  
 Tel Aviv - 14x weekly

**SOUTH AND CENTRAL ASIA**  
 Bangalore - 7x weekly  
 Chennai - 5x weekly  
 Delhi - 14x weekly  
 Hyderabad - 5x weekly  
 Islamabad - 6x weekly  
 Mumbai - 14x weekly

**FAR EAST**  
 Beijing - 7x weekly  
 Hong Kong - 14x weekly  
 Shanghai - 7x weekly  
 Singapore - 14x weekly  
 Tokyo - 14x weekly

# AT A GLANCE GUIDE FOR ARRIVALS TO THE UK FOLLOWING IMPLEMENTATION OF THE 'TRAFFIC LIGHT SYSTEM'



| MEASURE REQUIRED  | GREEN        | AMBER                            | RED  |
|---|--------------|----------------------------------|--|
| COMPLETE A PASSENGER LOCATOR FORM                           | ✓            | ✓                                | ✓  |
| PRE-DEPARTURE TEST AT DESTINATION WITHIN 72 HOURS OF TRAVEL | ✓            | ✓                                | ✓  |
| MANDATORY PCR TEST UPON ENTRY TO UK-ON/BEFORE DAY 2         | ✓            | ✓                                | ✓  |
| MANDATORY ADDITIONAL PCR TESTING                            | ✗            | Required on day 8                | Required on day 8                            |
| SELF ISOLATION  | ✗            | For 10 days at a defined address | ✗  |
| TEST-TO-RELEASE (OPTIONAL)                                  | Not required | Complete on Day 5                | ✗  |
| HOTEL QUARANTINE  | ✗            | ✗                                | For 10 days at a Government managed location |

# VeriFLY health passport app

Together, we continue to pave the way for safer and easier international travel



- American Airlines, British Airways and Iberia Airlines are connecting travellers with the VeriFLY digital wellness application to help make the COVID travel requirements for international travel more convenient
- American is the first U.S. airline to introduce a health passport to help passengers flying to/from the U.S. Now available at all American's airports
- BA is the first airline in Europe to trial VeriFLY to facilitate a seamless journey, currently being used on all inbound flights to the UK, and flights from the UK to the U.S. and Canada
- Iberia is proud to among the first airlines to partner with VeriFLY on flights from Spain to the United States to ensure a smooth airport experience
- Ireland is the latest destination to go live on the VeriFLY app.

# Connecting Safely Through London Heathrow, Terminal 5

All BA flights at LHR are operating from Terminal 5 and our Joint Business partner\* is temporarily joining us at our home in Terminal 5, enabling even **smoother connections** at LHR all in one terminal.

Our [Lounge facilities](#) are starting to open up again giving the opportunity to freshen up and relax in comfort and safety between flights\*\*. For the latest information of which lounges are open please see [here](#).

There has been no change to our minimum connection times or checked through baggage process.



**Our electronic connection kiosks** enable a contactless connections experience through our clean and spacious terminal.

Explore this page to find out what extra measures Heathrow has introduced to give everyone peace of mind:

<https://www.heathrow.com/at-the-airport/fly-safe>

Please note **you do not need to quarantine** when transferring through the UK on the same day. You do not need to fill out any locator forms, just check-in for your onward flight and away you go.

If you have an overnight transfer, and are coming from a country where the UK does not have an agreed travel corridor, you will need to self isolate for the duration of your transit. More info [here](#).

\* American Airlines is joining British Airways and Iberia at LHR Terminal 5

\*\* For eligible customers

# LOOKING FORWARD TO WELCOMING YOU BACK ON BOARD

In the past few months, we've all been missing the people and places we love. When the world opens up once more, we are ready to welcome you back on board. You'll see changes at every step of the journey when you fly with us, with new protective measures on the ground and in the air. Your safety remains at the heart of everything we do.



## PREPARING FOR TRAVEL



### CHECK-IN

Check in at [ba.com](https://www.britishairways.com) or on the BA app, and download up to eight boarding passes on one device to minimise your contact at the airport



### MAINTAIN DISTANCE

Observe safe distance markers and instructions. Follow the advice of the country's public health and airport guidelines



### FACE MASKS

We require all customers to wear a face mask at all times in the airport and on board. A face mask could last up to 4 hours, so please make sure that you bring enough for the duration of your trip

Don't travel if you've experienced symptoms of COVID-19 within the last 7 days and still have a high temperature

## WE'RE WITH YOU EVERY STEP OF THE WAY



### AT THE AIRPORT

There are sanitising stations throughout the airport and customer touchpoints, plus clear safe distance markers



### AT THE BOARDING GATE

Scan your boarding pass and show our team your passport for a contact-free experience



### KEEPING OUR FLEET CLEAN

Our entire fleet is cleaned from nose-to-tail every day and key surfaces are disinfected after every flight



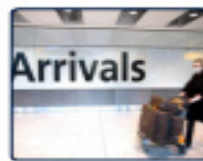
### ONBOARD EXPERIENCE

You will be offered a new food service which will reduce physical contact with our crew



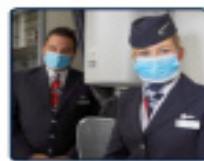
### AIR QUALITY

Cabin air is completely replaced every 2 to 3 minutes, passing through HEPA filters. HEPA filters remove microscopic bacteria and virus clusters with over 99.9% efficiency, equivalent to hospital operating theatre standards



### ARRIVALS AND CONNECTIONS

Observe safe distance markers, and check local airport authority and government websites for any requirements you need to follow if you are connecting flights



### UNTIL NEXT TIME

We're looking forward to welcoming you back on board

Keep up to date at [ba.com/welcomeonboard](https://www.britishairways.com/welcomeonboard)

02 July 2020